



NOTICE OF MEETING

NOTICE IS HEREBY GIVEN that of a meeting of the **Human Services & Social Planning Committee** will be held:

DATE: Tuesday 25 June 2013

TIME: From 8.30 am – maximum 2 hours

PLACE: Councillors' Room, Manly Council, 1 Belgrave Street, Manly

Councillors

Cllr Adele Heasman

Manly Council

Cllr Cathy Griffin

Manly Council

Cllr Candy Bingham

Manly Council

Other Representatives

Jacquiline Smith

Manly Community Centre

Jason Kioko

Pioneer Club House

Susan Gomola

Manly Drug Education Centre

Virginia Wilson

NSW Department of Family & Community Services

Melissa Palermo

Northern Beaches Health Promotion Unit

Jeanette Bywater

Community Member

Richard Hewitt

Community Member

Hania Norman

Community Member

Council Staff

Eric Poulos

Manager Community Services

Sandra Faase

Community Development Coordinator

All other Councillors are free to attend as observers and are invited to do so and to engage in discussions, but not in voting, on any matter before the Committee.

Kathryn Fayle

Divisional Manager

Human Services and Facilities



**MEETING TO BE HELD ON
TUESDAY 25 JUNE 2013 at 8.30AM**

- | | |
|--------|--|
| ITEM 1 | Apologies and leave of absence |
| ITEM 2 | Declarations of Interest – Pecuniary
Non- Pecuniary |
| ITEM 3 | Confirmation of Minutes of Meeting held 23 April 2013 and Matters Arising |
| ITEM 5 | Service Provider Updates |
| ITEM 6 | General Business brought to the Attention of the Chair Prior to the Meeting and Approved for Consideration |
| ITEM 7 | Next Meeting: 27 August, 2013 |



NOTES OF MEETING

HUMAN SERVICES & SOCIAL PLANNING COMMITTEE

HELD 23 APRIL 2013

Members of the Human Service & Social Planning Committee gathered on 23 April 2013 to consider the matters referred to it. However there was no quorum at the meeting (quorum is 6 out of 10 Committee members). Notes of the discussions held are contained herein:

PRESENT:

Councillors

Cllr Candy Bingham

Manly Council (Acting Chair)

Other Representatives

Jacquiline Smith

Manly Community Centre

Jason Kioko

Pioneer Clubhouse

Melissa Palermo

Northern Beaches Health Promotion

Janette Bywater

Community Member

Council Staff

Eric Poulos

Manager, Community Services

Sandra Faase

Community Development Coordinator

OPEN The meeting commenced at 8.35am. Cllr Bingham took the chair in the absence of co-chairpersons Cllrs Griffin & Heasman.

ITEM 1 APOLOGIES & LEAVE OF ABSENCE:

Mayor Jean Hay (ex-officio), Cllr Cathy Griffin, Cllr Adele Heasman, Susan Gomola, Virginia Wilson and Richard Hewitt.

ACTION

ITEM 2 DECLARATION OF INTEREST - NIL

ITEM 3 GUEST SPEAKER, KRIS HUME, CEO, SYDNEY NORTH SHORE & BEACHES MEDICARE LOCAL (SNS&BML)

Ms Hume explained the role of the Medicare Locals (ML), in particular the SNS&B ML, which covers 8 LGAs: Warringah, Pittwater, Manly, (Ku-ring-gai, partly), Willoughby, North Sydney, Mosman and Lane Cove, with Manly making up 9% of the ML population. Although Government funded, each ML is a separate entity with its own Board.

Aims are to get local health services and providers to work together so people can experience better health, avoid unnecessary hospital admissions and know where to get help where needed, at any hour. Membership consists of Primary Health Care Providers, with about half being GPs and the rest are Allied Health providers.

SNS&B ML projects completed & underway included:

- Supporting the adoption of the eHealth records system
- Regional After Hours Needs Assessment – completed

- Region-wide Needs Assessment – due 31 May.
- Development of a region-wide Health Services Directory
- ATAPS program – Psychological services review - underway
- Educational services review – underway
- Understanding needs of Allied Health professionals – underway.
- GPs in school program
- Partners in Recovery: coordinated support and flexible funding for people with severe and persistent mental illness with complex needs – ML part of consortium which have met and includes Pioneer Clubhouse.
- Involvement in youth mental health - Headspace – Chatswood – and also proposed at Brookvale.

SNS&B ML is currently drafting a community needs assessment to identify service gaps with the following identified so far for Manly LGA:

- Lowest rate of private health insurance in the ML region
- High crime rates in the ML region, especially for assault, stealing & offensive conduct (greater than NSW average)
- Highest rate of alcohol related hospitalisation in the ML region, greater than NSW average
- Highest premature death from external causes, avoidable deaths through suicide & self inflicted injuries (greater than NSW & Aust. average) and road traffic injuries & smoking attributable deaths in the ML region.

Some regional issues identified were youth access to primary health services, ageing population and transport. Four consumer engagement groups have been set up to ensure consumer input.

Manly LGA was relatively healthy & wealthy according to the Socio-Economic Indexes for Areas (SEIFA) rating the seventh least disadvantaged NSW LGA, and ranked fifth least disadvantaged of the 8 SNS&B ML LGAs, which were all relatively advantaged. However, it was acknowledged there were pockets of disadvantage in areas of the region, including Manly, if smaller area data was used.

Committee members were keen to have input into the SNS&B ML community needs document to highlight pockets of need and the unique demographic profile of the Manly LGA which included a large number of international students and visitors and disadvantaged groups such as homeless, who all require access to primary health care.

Recommendation:

1. That the Committee have input into the SNS&B ML community needs assessment document.
2. Council's Community Services Manager be a contact for residents wishing to be involved in the SNS&B ML consumer working groups.

CDC

CSM

ITEM 4 CONFIRMATION OF MINUTES

The minutes of Committee of 26 February 2013 were adopted at Council's Ordinary Meeting of 8 April 2013.

The following corrections were requested to 26 February minutes (p.2):

Northern Beaches Health Promotion Unit:

- Have projects currently concentrating on tackling obesity in young children, partnering with CDAT in a secondary supply project, primary school gardening projects, etc.
- Focus is on obesity prevention, harms related to alcohol, and tobacco control.

Given there was no quorum, the minutes of 26 February will be held over for confirmation at the next meeting on 25 June 2013. **Secretariat**

ITEM 5 SERVICE PROVIDER UPDATES

Pioneer Clubhouse:

- Have funding confirmed to June 2014
- Participating in the Partners in Recovery program
- Forming partnerships with HACC services.
- Holding Open Day on 17 May in Schizophrenia Awareness Week
- On 16 November will be participating in the Harbour Bridge Walk awareness fundraiser for the Schizophrenia Fellowship to promote wellness

Northern Beaches Health Promotion Unit:

- Raising awareness about the new smoking legislation, which states smoking not allowed within 4 metres of a public building
- Progressing a secondary supply of alcohol project, with 70+ parents having filled in a survey and promoted through an article in Manly Daily
- Submitting community impact statements on applications for new liquor licences eg. Aldi stores
- Working on a Workplace Travel Plan to increase use of more sustainable transport modes by local health district staff – have increased the use of cycling to work

Manly Community Centre:

- Involved in a Housing Coalition, with the model of the Manly Women's shelter being replicated for set up of 2 other shelters.
- Granted \$2,000 emergency funds for transport tickets for homeless/disadvantaged people.
- Have had their Settlement Grants Program funds cut. Will have two SGP workers, from June 2013.
- Had an increase in volunteers and asked if the lack of Council Volunteer Coordinator had increased interest/intake at their service.
- Held a Domestic Violence seminar at Dee Why on 26 March to raise awareness in particular among CALD groups.
- Launched the Centre's Legal Aid outreach service on 19 April. However, client numbers are down due to the local court being refurbished. Suggestion was to have Legal Aid information at Manly Hospital with Council to assist with provision of information stands for this information. CDC to investigate if stands are available.

CDC

ITEM 6 GENERAL BUSINESS

Suggestions made to extend membership and ideas include a youth representative, local Rotary, Community Housing, Lifeline, education (local school principal), Salvos, Ageing & Disability (ADHC), or St Matthews Church. CSM advised would need to adjust the Committee TOR if new members were sought. Currently a quorum is 6 with 10 Committee members. CSM reported that the Precinct Coordinator had been contacted and requested to nominate community representatives and was still waiting to hear the outcome.

Secretariat

Committee discussed the TOR and the role and objectives were noted. Committee members recalled an action plan and also a consultant's report with their input into Manly's Social Plan. CSM noted that it was no longer a legislative requirement to have a Social Plan, and that Council's social goals and strategies are reflected in the Social section of the Community Strategic Plan (CSP).

CSM/CDC

ITEM 7 Date for Next Meeting: 25 June 2013

Meeting closed at 10.05pm



MINUTES OF MEETING

HUMAN SERVICES AND SOCIAL PLANNING ADVISORY COMMITTEE

HELD 26 FEBRUARY 2013

NOTE: All minutes are subject to confirmation at a subsequent Council or Planning and Strategy Committee meeting.

PRESENT:

Councillors

Cllr Adele Heasman Manly Council

Other Representatives

Jacquiline Smith	Manly Community Centre
Jason Kioko	Pioneer Clubhouse
Susan Gomola	Manly Drug and Alcohol Education Centre
Virginia Wilson	NSW Department of Family & Community Services, Community Services
Melissa Palermo	Northern Beaches Health Promotion Unit
Janette Bywater	Community Member

Council Staff

Kathryn Fayle	Divisional Manager, Human Services & Facilities
Eric Poulos	Community Services Manager
Sandra Faase	Community Development Coordinator

TO THE MAYOR AND COUNCILLORS OF THE COUNCIL

The **Human Services Planning and Policy Advisory Committee** met on 26 February 2013 to consider the matters referred to it and now provides the following advice to Council.

OPEN	The meeting commenced at 8.35am. Cllr Adele Heasman took the chair in the absence of other Councillors.	
ITEM 1	APOLOGIES AND LEAVE OF ABSENCE The Mayor (Manly Council was ex-officio), Cllr Candy Bingham, Cllr Cathy Griffin, Richard Hewitt	Noted
ITEM 2	DECLARATION OF INTEREST There were no declarations of interest	
ITEM 3	MEETING SCHEDULE Recommendation: That the Committee Meeting Schedule for 2013 be adopted. It being: 23 April, 25 June, – Sydney North Shore & Beaches Medicare Local – invite guest speaker	Secretariat

27 August – TBA
22 October

ITEM 4 TOPICS FOR DISCUSSION - 2013

The following topics were recommended for inclusion on the agenda for discussion at future 2013 Committee meetings:

- 23 April – Update on Manly 2015 – invite internal speaker
- 25 June – Sydney North Shore & Beaches Medicare Local – invite guest speaker
- 27 August – TBA
- 22 October – Northern Beaches Headspace Youth Mental Health Service – Invite guest speaker

Recommendation:

That the proposed topics be noted for the 2013 year.

CSM

ITEM 5 SERVICE PROVIDER UPDATES

All service providers present were invited to provide an update:

Pioneer Clubhouse:

- Have recently completed renovations and are looking for referrals
- Running healthy lifestyles programs linking physical and mental health issues with goal to rebuild and for people to socialise
- Are part of the Partners in Recovery (PIR) initiative About \$4 million has been funded into the Manly, Warringah, Pittwater, Mosman and North Sydney Area – funds used to employ support facilitators who co-ordinate service providers to assist people who have complex mental health issues. Looking to engage with about 470 people. The lead agency of the consortia is Community Care Northern Beaches and involves agencies such as Medicare Local, Area Health, Schizophrenia Fellowship and UntingCare Health.

Northern Beaches Health Promotion Unit:

- Have projects currently concentrating on tackling obesity in young children, partnering with MDECC in a secondary supply project, primary school gardening projects, etc.
- Focus is on healthy eating and lifestyles.

Manly Community Centre (MCC):

- Have FaCS Community Builders funding and ran successful Community Builders Forum on Tuesday 19 February with good attendance of service providers to promote capacity building..
- Hold regular NBs Community Hubs one-stop shops for services, next one on Tuesday 19 March.
- Are involved in organising a Multicultural Women's Domestic Violence Forum to be held 26 March at Dee Why RSL with guest speakers.
- Run a homelessness outreach service which will be offered 3 days a week. Have 12 week funding to develop a database for crisis accommodation.
- Run a legal advice service once a month with 11 solicitors and advise on family & civil matters, but don't do criminal advice –

leading to more referrals to other services.

- MCC also involved with Manly Women's Shelter – Issues are complex with 75% of women clients having mental health issues.

Family and Community Services (FaCS):

- FaCS representative chaired successful Community Builders Forum held at MCC on 19 February reaching new services.
- FaCS formed when Departments of Ageing Disability Home Care (ADHC), Housing, Businesslink and Community Services came under one single Department. Currently aligning their boundaries which will see offices relocated.
- Change in children's services with responsibility moving to the Department of Education and Communities. Community Services still looking after funding (pre-schools, long day care, etc.) until new systems are set up.
- Funding for Lone Parents service went to tender. Statistics showed this early intervention service was needed on Northern Beaches and Centacare (Naremburn) will run the service.
- Advised they have a specialist homelessness services team, but that the actual housing stock is located in central and inner Sydney area, not on Northern Beaches.

Divisional Manager, Human Services & Facilities:

- Advised update on Aboriginal Youth project being progressed via Council's Youth Services with the \$15,000 that used to be allocated for the Northern Sydney Aboriginal Social Plan.
- 10 Indigenous children from Manly's Sister City Gunnedah to be accommodated at Royal Far West – to connect with local youth and Indigenous cultural organisations as well as experience city activities – Tribal Warrior harbour cruise, Taronga Zoo, etc in April school holidays.

MDECC:

- Have programs for young people aged 12-28 and their parents – using a harm minimisation model in which parents and young people are counselled separately.
- Recent fundraiser raised \$60,000. Funding predominantly from Commonwealth & the State government.
- Currently have a grant to undertake a research project for their program which assists parents to promote the independence of their older children living at home, who have substance issues.
- Partner with Health Promotion for their secondary supply of alcohol project to educate parents.
- Have a 'drinks check' program that runs in licensed premises, to educate young people. Also looking to revisit supply project whereby parents and siblings are providing alcohol at home to young people.
- Have a cannabis harm minimisation program.
- Are on the Headspace consortium.
- Are building to bridge the gap with Mental Health & have now employed a clinical psychologist, who can make referrals to

appropriate services.

ITEM 6 GENERAL BUSINESS

Vote for Chairperson

Recommendation:

That Cllr Heasman and Cllr Cathy Griffin serve as Co-Chairs of the Committee.

Secretariat

Additional Community Representation on Committee

Those present wished to see more community representation on the Committee. It was suggested that an expression of interest go out to Council's Precinct Community Forums and assess the responses. If new Community Representatives were successfully recruited this way, the Committee's Terms of Reference would have to be changed to reflect new numbers.

Recommendation

That Manly's Precincts be contacted in order to recruit other Committee Community Representatives.

Secretariat

ITEM 7 NEXT MEETING DATE:

Date: 23 April 2013

Time: 8.30-10.30am

Venue: Councillors Room, Manly Council

Meeting closed at 10.45am.