



MINUTES OF MEETING

MEALS ON WHEELS COMMITTEE

HELD WEDNESDAY 13 MARCH 2013

NOTE: All minutes are subject to confirmation at a subsequent Council or Planning and Strategy Committee meeting.

PRESENT:

Councillors

Cllr Adele Heasman

Manly Council (Chair)

Other Representatives

Arthur Pasfield

Community Member (Chairperson)

John Collins

Community Member

Robert Reed

Community Member

Council Staff

Carmen Dowling

Acting Food Services Coordinator (AFSC)

Sandra Faase

Community Development Coordinator (CDC) - Minutes

TO THE MAYOR AND COUNCILLORS OF THE COUNCIL

The **Meals on Wheels Committee** met on Wednesday 13 March 2013, to consider the matters referred to it and now provides the following advice to Council.

OPEN The meeting commenced at 3.10pm

ITEM 1 APOLOGIES & LEAVE OF ABSENCE

Cllr Jean Hay, Mayor, Michelle Sas, Eric Poulos, Community Services Manager, Tom Miles, Food Service Coordinator

ACTION

ITEM 2 DECLARATION OF INTEREST

Nil.

ITEM 3 CONFIRMATION OF MINUTES

The minutes of the Meals on Wheels Committee meeting of 13 February 2013 are confirmed.

Secretariat

MATTERS ARISING

The Committee minutes of 13 February 2013 were adopted at Council's Planning & Strategy Meeting of 4 March 2013.

ITEM 4 FINANCE REPORT

AFSC explained the 2012-13 Income & Expenditure Report YTD to February 2013:

- Operating surplus for February is \$18,796.95

- The following was raised:
 1. What was the total cost of the infrastructure installed to enable the service connection to Council's network? A proportion was covered by HACC one-off grants. But what was the remainder of the cost to the service; and are there ongoing costs to be connected ie. internet service usage costs.
 2. Why are the Volunteers Expenses & Refreshments costs higher than usual for February (\$2,893.00).
 3. Can the Utilities (Sundries Council) line be split, to reflect cost of Utilities and Sundries separately.
 4. Is St Matthews now invoicing the service more consistently for the use of their hall on Tuesdays.
- At the February meeting it was requested whether the interest from the service term deposit (\$220,000) and the service cheque account balance that were transferred to Council's accounts from 1 July 2012 and invested on behalf of the service, be reflected as Income on the service Income & Expenditure statement. The advice from Council's Finance section was that interest income from this investment would go into the Meals on Wheels interest income general ledger account, with this interest rolling over into another term deposit.

ACTION

Recommendation:

1. That 1-4 above be followed up and responses be reported back to the Committee.
2. That the Finance Report for February 2013 be accepted and attached to the minutes for Council's consideration.

FSC

ITEM 5 COORDINATOR'S REPORT

The A/FSC explained the February 2013 Coordinator's Report. Items of interest include:

Client numbers and Service Target for 2012-13:

- Target 2012-13 = 38,266 meals; monthly target = 3,189
- Meals/services delivered in February: 1,415
- YTD target (July – February) = 25,512
- Actual meals/services delivered YTD: 15,899 (62.3%).
- Clients February: 196 HACC + 6 non-HACC clients
- Meals delivered to HACC clients: 1,415
- Meals delivered to non-HACC clients: 93 (not counted in total)
- Meals sold at the Centre: 185
- Manly Community Restaurant (held 4 Fridays): 63 clients
- Manly CBD Community Restaurant (held 4 Tuesdays): 70 clients
- Seaforth Community Restaurant (1 Monday): 22 clients
- Shopping service to Warringah Mall (4 Tuesdays): 31
- Social outings (1): 10
- Volunteers: 180

It was noted that all Sydney Meals Services are low in their outputs. FSC to present outputs in a graph for next meeting, which will assist service planning.

FSC

- Research is being undertaken to provide a line of premium meals to grow the service. Legal advice was received that the contract with Master Catering does not preclude distributing meals from another supplier.
Following trialling meals from two other suppliers, meals from Simplot, who distribute Lite & Easy, were trialed. The new line is called Life and has been developed to cater to the needs of older people. These frozen meals have been tasted by Council staff and were distributed to the Committee. The majority of Committee present rated these meals as good and thought the meals were substantial. FSC has collated the comments from all Committee members.

Service governance and other matters

- From 1 July 2012 the Commonwealth Dept. of Health & Ageing (DoHA), has funded the service for clients 65 and over. Clients under 65 are funded by the State (ADHC). Under the funding agreement with DoHA has come increased accountability reporting. The next reports are due on 31 March, including a progressive Financial Accountability Report (FAR) and Output Variation Report (OVR).
- The remainder of the service policies & procedures require completing as a matter of priority. The FSC has contacted other Councils who run meals services for their policies and procedures to facilitate this task. It was found that the majority have not yet drafted their new policies and procedures, as required under the Commonwealth Community Care Common Standards (CCCS).
- Connection to the Council network is now activated. Clients and other stakeholders have been notified of new contact details, and all brochures and other material, will be updated. The Meals on Wheels page on Council's website has been updated.
- Staff are undergoing training to use Council's TRIM document management system and other systems as required.
- The Committee supported the purchase of t-shirts for volunteers with the new Meals on Wheels logo. However, it was suggested that rather than buy in bulk, that volunteers who were interested in a t-shirt first be identified.

FSC

FSC

FSC

Recommendation:

That the Coordinator's Report for February 2013 be accepted and attached to the minutes for Council's consideration.

ITEM 6 GENERAL BUSINESS

- Members requested a formal letter of thanks be sent to former Committee member Steve Byrne for his many years of service.
- CDC advised Committee of funding available from DoHA to extend the Community Visitors Scheme (CVS) as part of the *Living Longer Living Better* aged care reforms and asked whether they thought service volunteers would be interested in volunteering in such a program. The response was favourable with the A/FSC noting that some volunteers were already involved in the Manly Warringah Pittwater Community Aid CVS and when Lifeline Northern Beaches ran the program.

CSM
Div. Mgr

Recommendation:

Committee requests a formal letter of thanks be sent to former member Steve Byrne.

Secretariat

ITEM 7**NEXT MEETING DATE:**

Date: Wednesday 10 April 2013

Time: 3.00pm

Venue: Volunteers Room, Meals on Wheels Distribution Centre

Meeting closed at 4.25pm