



MINUTES OF MEETING

HUMAN SERVICES AND SOCIAL PLANNING ADVISORY COMMITTEE

HELD 22 OCTOBER 2013

NOTE: All minutes are subject to confirmation at a subsequent Council or Planning and Strategy Committee meeting.

PRESENT:

Councillors

Cllr Cathy Griffin	Manly Council (Co-Chair)
Cllr Adele Heasman	Manly Council (Co-Chair)
Cllr Candy Bingham	Manly Council

Other Representatives

Susan Gomola	Manly Drug Education Centre
Melissa Palermo	Northern Beaches Health Promotion Unit
Christine Del Gallo	Department of Education – Mackellar Girls High School
Jeanette Bywater	Community Representative
Hania Norman	Community Representative - Precincts

Council Staff

Eric Poulos	Community Services Manager
Sandra Faase	Senior Community Development Officer – Minutes
Katie Acheson	Coordinator Community Development & Direct Services

Observers

Kris Hume - Sydney North Shore & Beaches Medicare Local
Sam Wilkins – Manly Youth Council

TO THE MAYOR AND COUNCILLORS OF THE COUNCIL

The **Human Services Planning and Policy Advisory Committee** met on 22 October 2013 to consider the matters referred to it and now provides the following advice to Council.

OPEN	The meeting commenced at 8.35am. Cllr Heasman chaired the meeting.	
ITEM 1	WELCOME, APOLOGIES AND LEAVE OF ABSENCE The Mayor, Cllr Jean Hay (ex-officio), Jason Kioko, Jacqueline Smith, Virginia Wilson, Judy Rice and Richard Hewitt	ACTION
ITEM 2	DECLARATION OF INTEREST There were no declarations of interest	
ITEM 3	CONFIRMATION OF MINUTES The HS&SP Committee meeting minutes of 27 August 2013 are confirmed. These minutes were adopted by Council on 9 September 2013.	Secretariat

MATTERS ARISING

Committee Membership

The Chairperson welcomed new Committee member Ms Christine del Gallo, Principal, Mackellar Girls High School, Northern Beaches Secondary College, and also welcomed Kris Hume, CEO, North Shore & Beaches Medicare Local (NS&BML) and Sam Wilkins, Manly Youth Council, who have applied to become Committee members.

Recommendation

The Committee recommends to the General Manager and Council that the following people be confirmed as appointed on the HSSP Committee:

1. Kris Hume, CEO, North Shore & Beaches Medicare Local
2. Sam Wilkins, Manly Youth Council representative.

ITEM 4 PRESENTATION BY TANYA AUSTIN-HOWELL. TOPIC: HOME & COMMUNITY CARE (HACC) SERVICES

Ms Austin-Howell is the Northern Sydney Home and Community Care (HACC) Development Officer at Northside Community Forum, a peak body for HACC services. Ms Austin-Howell explained the history of HACC services to the current state of play where they are undergoing sweeping changes under the *Living Longer Living Better* reforms. Points of interest include:

- HACC Services were established in the mid-1980s to support people 65 and over, younger people with a disability and their carers, to live at home with support services such as domestic assistance, transport, respite, meals services, social support, etc.
- *Living Longer Living Better* is a 10-year reform plan underpinned by the ethos of more choice for consumers and a better coordinated, fairer, aged care system. Already implemented are: more Home Care packages, with 4 different levels now available, and an aged care gateway, *My Aged Care*, which is the first point of contact into the aged care system. Previously, Commonwealth Carelink Centres used to provide information and were more local. However, with their disbanding, knowledge of local services is not well captured.
- To enable these reforms to occur, in 2010 funding for HACC services was split, with the Commonwealth taking on funding of HACC services for those 65 and over, and the State funding under 65 services. HACC service contracts now reflect this funding split although service delivery has remained unchanged.
- The next reform will be in 2015 when funding contracts are due. The Commonwealth HACC program will be renamed the Commonwealth Home Support Program (CHSP) and current service types will be rationalised into 5 streams. Service types are currently being reviewed.
- The National Aged Care Alliance (NACA) is the peak industry body advising Government on the establishment of the CHSP.
- The service model is not yet clear. But given the shift towards consumer directed care, it is likely many service types will no longer be block funded but funding will be 'individualised' where the client will purchase services directly (or via an intermediary), as is the case with Disability funding under the NDIS.
- This will affect how current service providers do business as there will be no advance quarterly grant funding. Council-run

IFBM

HACC services are affected as it is estimated that about 20% of HACC services are run by Councils and they are not necessarily set up to run services based on a full fee paying model.

- Manly Council has the HACC-funded Meals on Wheels service and also receives a HACC salary subsidy for the Aged Care worker role, which is distributed to Community Development staff who have a work plan they report to for this funding.
- The new government's *Healthy Life, Better Ageing Agreement* lacks details and thus provides little information as to the impact on the *Living Longer, Living Better* reforms.

The Committee thanked Ms Austin-Howell for her presentation. A PDF of the presentation will be included with these minutes.

Recommendation

The Committee recommends to the General Manager that:

1. A link to the My Aged Care Gateway be included on Council's website.
2. Papers from the HACC Regional Forum on 23 October 2013 be distributed to the Committee.

SCDO

ITEM 5 SERVICE PROVIDER UPDATES

Ellie Hunt, President of Manly Women's Shelter

The Committee noted with sadness the passing of Ellie Hunt, President of the Manly Women's Shelter. The Shelter has assisted over 100 women in its 3 years of operation.

Recommendation

The Committee recommends to the General Manager that:

It would like to formally acknowledge its appreciation of the great work of Ellie Hunt as a founder and President of the Manly Women's Shelter, and that this acknowledgement be conveyed to Ms Hunt's family in writing.

IFBM

Harbour Bridge Wellness Walk

- Cllr Bingham distributed Wellness Walk, Bridge Walk for Mental Health posters and flyers on behalf of the Pioneer Clubhouse and will organise for registration of a team to enter the walk on Saturday 16 November. Details of how to register will be sent to Committee members.
- Flyers and posters will be distributed to Manly Library, Manly Seniors Centre and amongst service networks.

SCDO

Northern Sydney & Beaches Medicare Local (NS&BML)

Kris Hume reported that NS&BML:

- Are developing their local plans for LGAs in their catchment.
- Partnered to run a shared care ante-natal event.
- Are targeting parents to immunise their children, in particular as the Northern Beaches has one of the highest rates in NSW of parents "hesitant to vaccinate" their children (12-13%).
- Are involved in the successful GPs in Schools Program, renamed as "You Connect Health", targeting children 9 to 12 years old, with topics such as Medicare, contraception, etc.
- Have produced a health directory smart phone app for the Local Health District Area available from the NS&BML website.
- Are meeting with Family Planning NSW to discuss service gaps in the area and to look at women's health issues.
- Would like to work with Council to run eHealth registration

SCDO /

workshops. It was suggested this could be done via Council Staff Health Expos.

**WH&S
Coordinator**

Principal, Mackellar Girls High School

Christine Del Gallo:

- Complimented Council on its HSC Lock Down Program and the Safe Partying Program where Youth Services and Community Safety Officers address students.
- Noted the effectiveness of the GP in Schools Program and how it had had a positive impact among students.

Northern Beaches Health Promotion Unit

Melissa Palermo reported that the Unit was involved in:

- the launch of the “Stop the Supply” project on 23 October, with posters on public transport to highlight the law in relation to secondary supply of alcohol to minors.
- the Bike Life Festival Retro Ride at Lagoon Park on 22 September was a great success.
- the school gardens project, “Ready, Set, Grow”, a healthy eating /exercise project with Early Childhood Centres. It also is working on the “Munch & Move” and the “Go for Fun” projects for overweight children.
- submitting objections on DA’s for nightclubs and restaurants in Manly that have a potential to impact on community safety.
- the Market Lane Saturday’s Program.

Manly Drug Education Centre (MDEC)

Susan Gomola reported that:

- MDEC will be celebrating 40 years of operation in November.
- MDEC’s State funding is under review.
- MDEC is also involved in the Stop the Supply campaign and are undertaking research on working with parents.

Manly Community Centre

- It was noted that Cllr Heasman has been elected as President of the Manly Community Centre.

Council’s Coordinator, Community Development & Direct Services (CCD&DS)

Katie Acheson reported that:

- a marketing strategy was planned for Manly Meals on Wheels, including a video, with the campaign message being: “More than a Meal”.
- the Youth Strategy is being progressed by the Youth Development Officer and other stakeholders. Gaps were being identified such as the lack of services for young people with eating disorders.
- there will be a Youth Night Buskers competition organised through the Manly Youth Council as part of Market Lane Saturday Night.

The committee discussed the importance of access to social media such as Facebook in order to engage with local youth. Youth Services have approval to set up a social media site and will work with the Communications Section of Council to “go live” with a social media account.

Recommendation

The Committee recommends to the General Manager that:

Council should have a specific and targeted social media presence to

**Manager
Communic**

effectively engage groups such as young people and people with disabilities, as well as the broader community.

ations/
CSM

Community Services Manager:

Eric Poulos reported that:

- Harbour View Children's Centre's application to increase places from 38 to 44 children has been approved by the Department of Education & Communities.
- Council's Community & Cultural Grants presentation will be on 31 October, with 25 community and cultural organisations having been granted funding – out of a total pool of \$25,000.
- Council was successful in obtaining funding from Attorney General's Department for Taxi Security Scheme, Safer Suburbs Get Home Safe Project. However, with the change in Federal government, it is unclear whether this funding is secure.
- Linda Williams has started as Council's new Community Volunteer Co-ordinator.
- Market Lane Saturdays has been well received and is being monitored and will be evaluated as part of a trial.

ITEM 6 NEXT MEETING DATE:

Date: Tuesday 25February 2014

Time: 8.30-10.30am

Venue: Councillors Room, Manly Council

Meeting closed at 10.15am